

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: W. Donald Matthews and Dejan Slokar
SERIAL NO. : 10/698,854
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TITLE: **METHODS FOR PROVIDING DIRECT TECHNICAL SUPPORT OVER NETWORKS**

ELECTRONIC MAIL CERTIFICATE

Date of Deposit: January 11, 2007

I hereby certify that the following attached paper(s) and/or fee

1. Revocation of Power with New Power and Change of Address(1 pg);
2. Statement Under 37 C.F.R. 3.73(b) (1 pg);

are being deposited with the United States Postal Service electronically on the date indicated above.

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Respectfully submitted,
Greenberg & Traurig LLP



Randi Flamenbaum
Legal Assistant

CORRESPONDENCE

Dated January 11, 2007
Barry J. Schindler, Esq.
Greenberg Traurig, LLP
The MetLife Building
200 Park Avenue, 34th Floor
New York, NY 10166
(212) 801-9200 (Voice)
(212) 801-6400 (Fax)